



Call Recovery Service™

Instant Reroute™ – Reroute up to thousands of phone numbers in minutes or even seconds.

Web Call Router™ – Control re-routed calls through a simple web interface. Rapidly adapt to any type of outage by redistributing calls among available people, devices, networks, locations, voice mail, etc.

Basic Features – Call Forward, Menu, Dial-by-Name Directory, Dial-by-Extension Directory, Play Message, Voice-on-Demand, Record Wizard, and Reporting.

Off-site Emergency Hotline – One toll-free Off-site Emergency Information Hotline is included.

Printed Telecom Recovery Plan – We'll provide a printed summary of your plan and how to activate it.

Compliance Assistance – Some industries require very specific disaster plans; we'll help ensure that your plan meets your specific requirements.

Semi-Annual Plan Review – Twice each year we'll carefully review your entire plan with you, make recommendations, and help keep it up-to-date.

Support – 24 X 7 X 365 Support, free Web Call Router™ updates/upgrades, online user trainings.

Advanced Features Package

Voice Mail/Voice-to-Email – Add general, departmental, or employee voice mailboxes. Automatically forward new messages to e-mail (attached as .wav files).

Fax Mail/Fax-to-Email – Receive inbound faxes and automatically forward them to e-mail addresses.

Find Me/Follow Me – Locate employees by automatically dialing more than one of their numbers.

Conferencing – Instantly establish emergency conference calls.

Hunt (Basic & Advanced) – Distribute calls among employees located anywhere to almost any type of phone—land line, cellular, satellite, VoIP, etc. Also overflow excess calls from one location to another, then another, etc.

VoiceCast Emergency Notification System

VoiceCast Message Broadcasting – Broadcast recorded messages to small or large groups of people.

VoiceCast Advanced – Instantly establish emergency conference calls with outbound calls to participants, enable employees to check in with a particular department or people, and much more.

Live Answer

Sometimes there's simply no replacement for reaching a live person. Telecom Recovery offers emergency overflow to one or several leading answering services at a reasonable cost.

Setup & Testing

Setup – Telecom Recovery will help you configure and set up the ideal recovery plan for your organization.

Full-Scale Testing – Periodic live full-scale testing of your plan is imperative. One assisted Full-Scale Test, immediately after setup is complete, is included with the setup cost.